

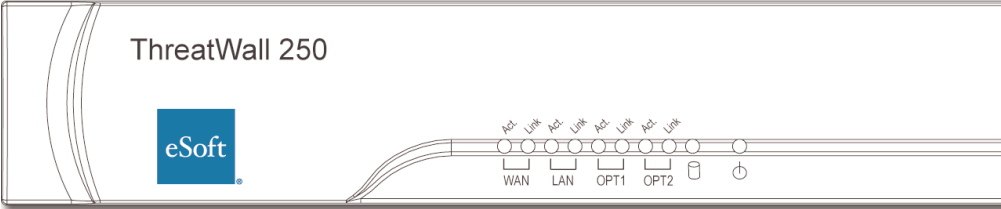


Simply better network security.™

ThreatWall

Content Security Gateway

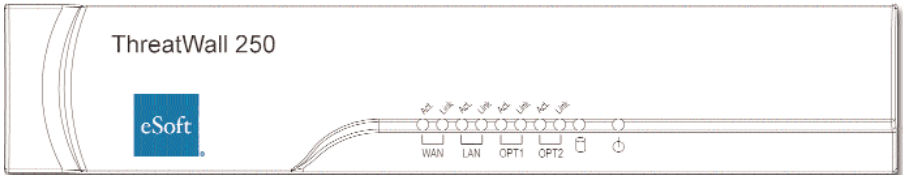
Quick Start Guide ThreatWall 250



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Getting Started

eSoft's ThreatWall Secure Content Gateway is designed specifically for businesses with an existing firewall, that need enterprise-class deep packet protection.



Package Contents:

ThreatWall 250 Content Security Gateway

1 Straight Through Ethernet Cable - gray packaged cable

1 Crossover Ethernet Cable - packaged gray cord (labeled XOVER)

1 AC Power Cord and Adapter

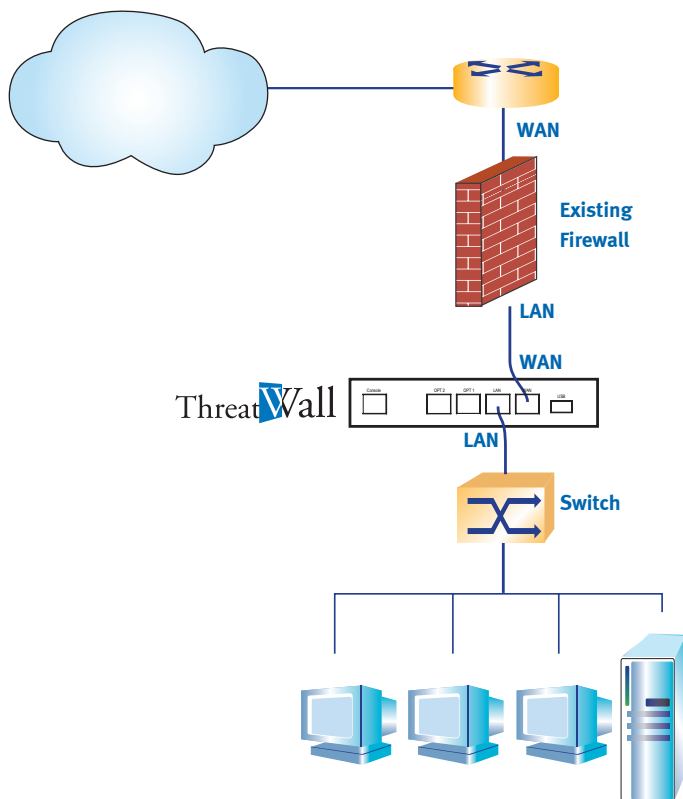
1 DB-9 Console Cable

Quick Start Guide

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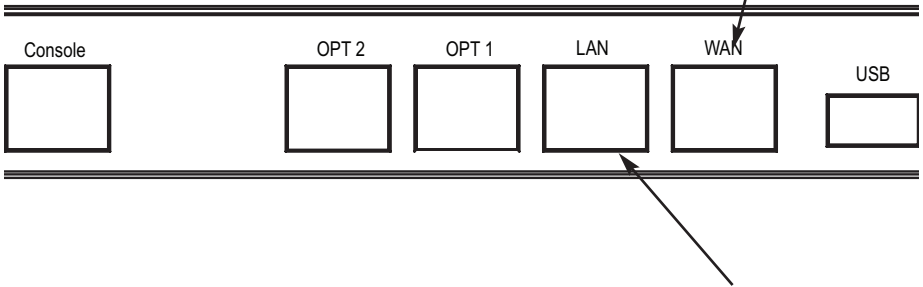
Connect Your ThreatWall

This process installs your ThreatWall in transparent, or bridged mode, which offers the highest level of network, web and email security.



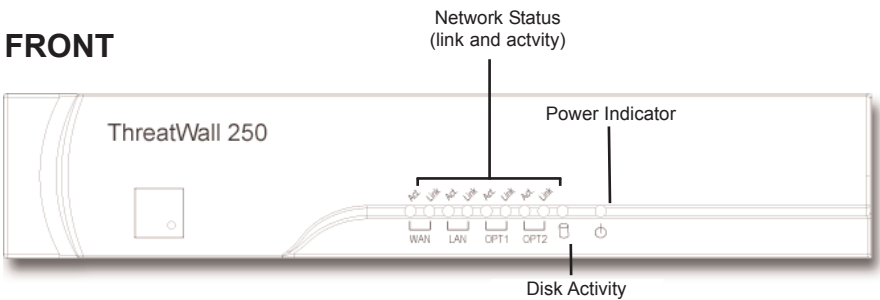
If you want to know more about other installation options, please refer to the Advanced Install Options section of this guide for more information.

Plug one end of an Ethernet cable into the LAN port of your firewall. Plug the other end into the WAN port of your ThreatWall.

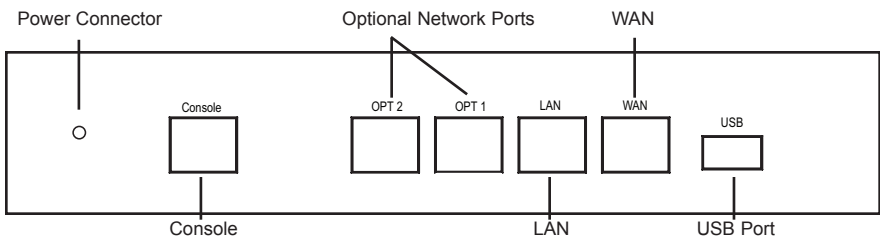


Plug one end of an Ethernet cable into the LAN port of your ThreatWall. Plug the other end into an available port of your Ethernet switch or hub.

FRONT



BACK



The background features a large, light blue watermark of the ThreatWall logo, which consists of the word "ThreatWall" in a serif font with a blue shield-like shape behind the "W".

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Power Up

Connect the AC power adapter to the power socket on the back of ThreatWall. Plug one end of the AC power cord supplied into the AC power adapter and the other end into a grounded, three-prong electrical outlet.

Your ThreatWall will use an IP address of 192.168.1.1 for initial setup. No workstation configuration is necessary to connect to the ThreatWall on this address. If your network has a DHCP server, the ThreatWall will use it to establish an IP address during setup.

Important! If you do not install the ThreatWall between your management computer and firewall you may need to refer to the Assigning an IP Address section of this guide in order to connect to the management interface of the ThreatWall.

Note: The ThreatWall may take up to 5 minutes to power up. The LCD displays the current status of the device.

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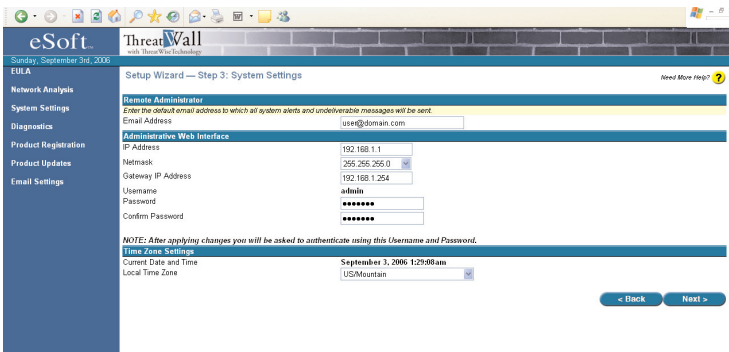
Connect & Setup

Open a web browser from any computer on your network.

Type <https://192.168.1.1> into the address bar of the browser and press Enter.

Upon connecting to the ThreatWall, you will be asked to accept the End User License Agreement.

Once you have done so, the Setup Wizard will automatically guide you through the Setup Process. During this process, you will specify the password you will use to access the unit in the future. You will also register the unit with eSofts SoftPak Director.



ThreatWall Settings

IP Address: _____

Username: admin

Password: _____

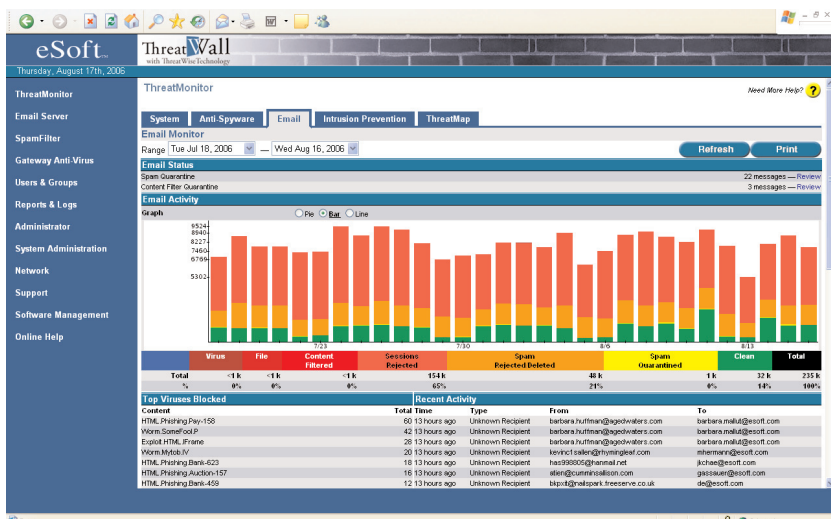
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Download SoftPaks

Once setup is complete, ThreatWall will automatically connect to eSoft's SoftPak Director to download and install all the SoftPaks you have purchased.

Some SoftPaks, such as SpamFilter and Gateway Anti-Virus will provide additional Setup Wizards for you to provide your email servers domain name and IP Address.

That's it! The Threat Monitor page on your ThreatWall will always show the status of your SoftPaks in the right-hand column, along with a graphical display of the threats it has encountered.



Troubleshooting Tips

If, after Step 3 of the Installation, you can not open the ThreatWall interface in your browser, reference the following Q&A for assistance.

Q: Is a yellow light illuminated on the network port of the ThreatWall where your Ethernet cable is plugged in?

A: Make sure your connections are secure. If you are connecting a computer directly to the ThreatWall, use a crossover cable. Otherwise, be sure you are using a straight through cable.

Q: Are you able to ping the IP Address of the ThreatWall?

A: Check the IP Address of your workstation that you are pinging from. Make sure it is on the same network and subnet as the ThreatWall. Note: Do not assign your workstation and ThreatWall the same IP Address.

Q: Are you still unable to ping the IP Address of the ThreatWall?

A: Check the IP Address of the ThreatWall from the console. Make sure it is set to the IP you were trying to ping.

Q: Are you still unable to access the ThreatWall interface after verifying that it has been assigned a valid IP Address?

A: Make sure you are typing the full URL in your browsers address bar. Example: <https://192.168.1.1> Also, make sure you do not have proxy enabled in your browser settings or Internet options.

Q: Is your ThreatWall having trouble downloading SoftPaks?

A: If your ThreatWall is behind a firewall, make sure that ports 22, 80, and 443 are open outbound for the ThreatWall to use for SoftPak Director communications and security updates.

Assigning an IP Address

If your ThreatWall did not detect a DHCP server on your network, you will need to manually assign it an IP address by completing the following steps.

1. Plug one end of a crossover Ethernet cable into the OPT2 port of the ThreatWall and the other end into a laptop or PC in close proximity.

2. Reconfigure the network for the laptop or PC:

a. From Windows Explorer, right click on network places icon

b. Click on Properties in the pop up window

c. Right click on the Local Area Connection you wish to use

d. Click on Properties in the pop up window

e. Highlight the Internet Protocol (TCP/IP) item

f. Click on Properties

g. Under the General tab, click Use the following IP address:

h. Enter the following values:

IP address: 192.168.1.10

Subnet mask: 255.255.255.0

Default gateway 192.168.1.1

i. Click on OK button

j. Reboot your computer

3. Open your web browser and type in: <https://192.168.1.1>

You should now see the ThreatWall Admin interface. Follow the Setup Wizard step by step until presented with a page that includes the option to change the IP address of the ThreatWall, along with the admin password and admin email address. NOTE: Ignore any diagnostic test failures or recommendations to change proxy or time/date settings at this point.

ThreatWall

Complete this form, changing the IP address to one that is appropriate for your network. Once you have completed filling out the form and have clicked the Next button, you will lose access to the device from the laptop or PC.

4. You should now be able to access the device through any web browser on the local network. Once you connect to the ThreatWall, you will be asked to enter the username (admin) and password. Then continue the installation at Step 4.

Advanced Install Options



Basic Setup (transparent/bridged mode) is the only installation configuration in which the ThreatWall will scan ALL incoming and outgoing network traffic. However, in some cases, you may wish to install the ThreatWall in a different configuration to support your specific network requirements.

The ThreatWall can be set up in Routing Mode, which requires all network traffic to pass through it. In this case, the ThreatWall will usually be installed inline with your firewall. Alternatively the ThreatWall can be installed in Stand Alone mode, as an independent node on your network. In both these configurations, the ThreatWall will NOT be able to filter intra office email. For detailed instructions on configuring your ThreatWall in Routing or Stand Alone mode, please refer to the ThreatWall User Guide located on the CD that came with your ThreatWall.

Refer to the User Guides for detailed instructions on connecting and configuring your ThreatWall.

Need More Help?

The eSoft logo consists of a blue square containing the word "eSoft" in white, lowercase, sans-serif font.

eSoft Customer Support is available
24 hours a day, 7 days a week.


Before calling, please find your serial number and software version by clicking on the ThreatMonitor System tab within the ThreatWall interface.

In the US and Canada call:
877-754-2986

Internationally, call:
303-469-3846

To contact us online, visit
<http://support.esoft.com> and click the Ask a Question link.

Documentation

Current documentation is available directly on your device. Click the help link  on any configuration page for context sensitive help or download printable copies of the User Guides using the Support → Admin Folder menu.

Current manuals are also available online at
www.esoft.com.

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